

WELCOME TO THE NEIGHBORHOOD

The New Homeowner Checklist

A friendly, no-stress guide to settling into your new home in Apex, Cary, or Holly Springs — from setting up utilities to getting your heating & air ready for North Carolina seasons. From our family to yours: welcome home.

1 Your first week

- Find your **main water shut-off valve** and electrical panel
- Re-key the locks** and reset garage / alarm codes
- Find the **water heater** and label your breaker panel
- Save **local emergency & non-emergency** numbers
- Test every **smoke & carbon-monoxide detector**; replace batteries
- Locate your **trash & recycling pickup day** (see section 2)
- Forward your mail with **USPS** and update your address
- Change the **HVAC air filter** right away (more in section 4)

2 Set up your town utilities

● Apex

TOWN PROVIDES

Electric (Town-owned), water, sewer, trash, recycling & yard waste

START SERVICE

apexnc.org/connect

ASK APEX

(919) 249-3311

Tip: Apex offers a free one-time moving-box pickup for new residents.

● Cary

TOWN PROVIDES

Water, sewer, trash & recycling (recycling every other week)

START / 311

carync.gov/newtocary · (919) 469-4000

ELECTRIC & GAS

Duke Energy (800) 452-2777 · Enbridge Gas (877) 776-2427

Tip: Get the "Cary Collects" app to find your pickup day.

● Holly Springs

TOWN PROVIDES

Water, sewer, trash, recycling & yard waste

START / 311

hollyspringsnc.gov/179 · (919) 577-3111

ELECTRIC & GAS

Duke Energy Progress · gas via private provider

Tip: Share your closing disclosure to waive the utility deposit.

All three towns are in **Wake County** (parts of Cary fall in Chatham & Durham). Most students attend **Wake County Public Schools** — confirm your assigned school by address.

3 Don't forget — county & state

- Call **811** before any digging or major landscaping (free)
- Update your **NC driver's license & vehicle registration** (within 60 days)
- Register to vote** through the Wake County Board of Elections
- Confirm **homeowner's insurance** is active on day one
- Review your **Wake County property tax** schedule
- Note the **household hazardous-waste drop-off** (South Wake Landfill, Apex)

4 Your home comfort checklist

You've inherited an HVAC system you didn't pick — here's how to start it off right. (This is the part we know best.)

- Locate your **thermostat, indoor air handler & outdoor unit**
- Find the **HVAC shut-off / breaker** for each system
- Replace the air filter now** — and write down the size
- Set a **monthly filter reminder** (summer runs them hard)
- Clear **2 ft of space** around the outdoor unit
- Note the system's **age & model number** for service records
- Program the thermostat (ask us about **smart thermostats**)
- Book a new-homeowner HVAC check** — know what you're working with

New to the area? Start with a clean bill of health.

A new-homeowner inspection tells you the true condition, age, and life left in your heating & air system — with clear answers, honest pricing, and no surprises. So your first NC summer (and winter) is a non-event.

(919) 362-0020

peakcityheatingandair.com

Peak City Heating & Air — Locally owned · Family operated · 10 years in business

Proudly serving Apex · Cary · Holly Springs, NC

Phone numbers and town processes were current at the time of printing; confirm details on each town's official website. Provided as a friendly resource by Peak City Heating & Air.